Från: Wise noreply@wise.com Ämne: Important changes to your Wise account. Datum: 22 juni 2023 5:22 em Till: Iena@holfve.se



Money transfer

Multi-currency account

Log in

Hello Lena,

## We're changing how customers in Türkiye can use Wise

Due to new regulations in Türkiye, we need to change the way Wise customers with registered addresses in Türkiye can use the Wise account.

You can continue to use Wise to send money abroad from your bank account.

From today, you're no longer able to:

- Get new account details for any currency.
- Add money to your Wise TRY balance from your Turkish bank account.

## After 30 August, you won't be able to:

- Open new balances and Jars to hold money in different currencies.
- Convert between your Wise balances.
- Add money to your existing Wise balances.
- Send transfers from your Wise balances.
- Receive money into Wise. This means that any Wise account details you have will stop working, and any money sent to these will be returned to the

sender. Let your senders know that they can no longer send you money this way.

## After 30 August, you can still use Wise to:

• Withdraw any remaining money in your Wise balance to your